



We look forward to welcoming your group. Please check for any closures before visiting: [historicenvironment.scot/urquhart-castle](https://historicenvironment.scot/urquhart-castle) [historicenvironment.scot/closures](https://historicenvironment.scot/closures)

## Urquhart Castle

01456 450 551

Learning group contact  
[urquhartcastle@hes.scot](mailto:urquhartcastle@hes.scot)

## Health & Safety

It is the responsibility of learning group leaders to complete their own risk assessment prior to any visit with a group.

The hazard information provided does not replace a learning group leader's own risk assessment. We strongly recommend that you contact us to arrange a free planning visit.

Learning group leaders are responsible for their group members at all times.

Please check our website for the required supervision ratios:

[historicenvironment.scot/learn/staffing-ratios](https://historicenvironment.scot/learn/staffing-ratios)

## Weather

The weather may affect the risks on the day. Please dress for the outdoors (including appropriate footwear).

## Accessibility

Access information is on the [property's page](#).

## Hazards

- Low doorways and/or passageways
- Moving traffic at drop off/pick up points
- Narrow passageways
- Slippery surfaces
- Spiral stairs
- Steep slopes
- Unprotected edge(s) and/or steep drop(s)
- Uneven surfaces
- Uneven steps/stairs
- Water hazard





## Arrangements for group travel

Coach parking must be requested on the form when booking your visit. Car parking space is limited – booking is recommended for groups.



## Where to gather on arrival

Groups can gather next to the visitor centre.



## Resources that can be provided

We can offer object handling, a tour, and quiz sheets. These activities need to be requested in advance and are subject to staff availability. We also have an eight minute introductory film which all groups are welcome to view.



## Space to leave bags

Bags can be left in our Learning Room, however this is not locked.



## Spaces for lunch, learning or additional support

### Outdoor

We have picnic benches located near the loch shore and boat boarding area, these are also used by visitors. Most grassy areas are not suitable for picnics etc due to the steep slopes and large areas which are still considered archeologically sensitive.

### Covered

Our Learning Room can accommodate 20-30 people. It can be used as a lunch space but must be requested at time of booking.

### Additional support

Our Learning Room is the only accessible space.



## Shop

Group leaders usually find it easier if they limit the numbers in the shop at any one time as it can be very busy.



## Toilets

Toilets, including accessible, are located next to shop counter near Learning Room.



## Good to know

Most of the visit will be outside. We have many visitors so it can feel very crowded. There's a lot of walking to get to the castle from the Visitor Centre so smaller children may need extra time or assistance if any mobility issues. There are also a lot of steps within the castle.