

## Volunteer Role: Event Volunteer

Our event volunteers have one thing in common: a love of being around people as part of an excellent visitor experience during our award-winning events in the settings of the unique castles, palaces, forts and more that we have in our care. We are currently keen to hear from interested people for the following programme of events:

- [Spectacular Jousting – Linlithgow Palace & Peel](#) – 1 & 2 July 2023.  
Our visitors will come prepared to experience exhilarating horsemanship and impressive skills, as well as the chance to explore our living history camps.
- [Celebration of the Centuries – Fort George](#) – 12 & 13 August 2023.  
In this weekend long celebration, re-enactors will bring the mighty fortress to life with a living timeline depicting over two thousand years of Scottish history.

### About Us

[Historic Environment Scotland](#) (HES) is a Non-Departmental Public Body, responsible for safeguarding the nation's historic environment and promoting its understanding and enjoyment. We have people, properties, monument conservation units, and regional offices spread across Scotland. We strive to deliver a volunteer programme that tackles barriers in order to grow modern, flexible, and trusting connections that make an impact by respecting skills, life experience and creativity.

### About the role

This is a flexible role that has potential to be varied or focused, depending on the interests of the individual, the visitors on the day, and what would provide added value to HES teams at the events. At the heart of the role is helping visitors to have a valuable and fun experience. Volunteers will assist with crowd marshalling, meeting & greeting, answering questions, giving directions, and providing information about the event and HES. This may be on a roving basis or at an information stand. Volunteers may also have the opportunity to assist with informal learning activities, such as showing visitors replica objects from medieval life and assisting with craft sessions.

Due to the historic nature of our sites, accessibility for those with disabilities is not always possible throughout the entire site or event space; there may be aspects of the role which may not be suitable for everyone. We will work with you to adapt the activities to your needs as much as possible. Please get in touch to discuss anything further.

### About you

At this time, volunteers must be 18 or over, eligible to volunteer in the UK, and meet Basic Disclosure Scotland requirements (we reimburse Disclosure costs). Not all disclosed information is prohibitive and can be discussed in confidence. We offer induction & training for all volunteers so that people feel confident with the following skills:

1. To be approachable and enthusiastic.
2. To be able to take and act on instructions, including health and safety procedures.
3. For public facing roles, are comfortable communicating with our diverse audiences and are confident and happy to initiate conversations and provide directions and guidance as required.

Although experience of public engagement and a background in historical knowledge is not required, a willingness and enthusiasm to be around people and to learn about HES and the event is essential, so that this can be shared with our visitors. Experience of volunteering at events would be welcomed but is not essential. Individuals must be happy to volunteer outdoors, in inclement weather, and supply their own waterproof clothing. Volunteers are fully supported by our event volunteer coordinator prior to the event and fully briefed and supported on the day.





HISTORIC  
ENVIRONMENT  
SCOTLAND

ÀRAINNEACHD  
EACHDRAIDHEIL  
ALBA

### **A volunteer's relationship with HES**

HES is an Investing in Volunteers accredited organisation where our volunteers are fully supported by our volunteer coordinators. We provide induction sessions, on-going check ins, and industry standard training suitable for the role. We will reimburse out of pocket expenses and arrange recognition and celebration activity throughout the year.

### **How to join us**

If you are over 18 and feel that you can deliver the role, then please fill in the Expression of Interest form. We do not ask prospective volunteers to fill out an application form. Instead, we invite you to meet with us to get to know you better and to chat with you about volunteering at our events. This can take place in person or via telephone or video call. This will allow you to make a personal judgement that you are happy with the travel, physical requirements, and time commitments. It will also provide an opportunity to discuss in confidence anything that you feel may be relevant to your volunteering experience so that we can understand any personal needs or adjustments that might need to be considered.

### **Not for you?**

If, after consideration, you feel that this role is not the right fit for you or you have other interests that you want to explore through volunteering, please visit our website to view other volunteering opportunities and to learn more about volunteering with HES: <https://www.historicenvironment.scot/about-us/volunteer-with-us/>

