



## Volunteer Role: Digital Connector

### About Us

[Historic Environment Scotland](#) (HES) is a Non-Departmental Public Body, responsible for safeguarding the nation's historic environment and promoting its understanding and enjoyment. We have people, properties, monument conservation units, and regional offices spread across Scotland. We strive to deliver a volunteer programme that tackles barriers to grow modern, flexible and trusting connections that make an impact by respecting skills, life experience and creativity.

### About the project

Here at HES we're designing a new website that provides a single point of access to all our Scottish heritage data, information and knowledge. This will present information from the multiple websites people currently use such as Canmore, Scran, Dictionary of Scottish Architects, Buildings at Risk Register and the Portal. This will be much easier to use, more accessible and give people access to everything HES holds on any subject.

### What we need

We really need your help to inform how we design and build the new website. We need to know why people like you look for heritage and historic environment information online; how you search for it, how you like to use it, what parts of it are most useful, how it should be organised and generally what you would need this new website to do. We know there are a very broad range of people that use our websites at the moment, from academics, historians, archivists, teachers, students, planning professionals, curators, hobbyists all the way through to those looking up some family history, and lots more. We want people from right across this spectrum to take part. It is a chance to help shape this new service and make sure it works well for you. You don't have to be based in the UK

### About the role

Initially we'll have a chat with you about your motivations and needs related to heritage and historical data, information and knowledge. Following that, every few weeks between now and the end of January (with at least a 3 week gap over the festive period) we'll ask you to do something different which helps us with our research. This should be for around 30-60 minutes. For example, we might ask you to tell us how you would organise some terms, ask you to find a particular page on a website we've designed, answer a quick survey or have a quick chat with us about feedback on a design we've done. Don't worry, there's never a wrong answer and all the exercises should be fun and interesting for you! They will also give you an insight into how we ensure our new systems are designed to work well for our customers.

### About you

At this time, volunteers must be 18 or over and eligible to volunteer in the UK. Due to the nature of this role, there is no requirement for a Basic Disclosure Scotland check, however, should you wish to volunteer in another role within the organisation, this check may then be required.

You must also have access to a PC or laptop with a speaker and/or headset with a microphone and ideally a camera to be able to carry out the full range of testing activities.

### A volunteer's relationship with HES

HES is an Investing in Volunteers accredited organisation where our volunteers are fully supported by our volunteer coordinators. Should you take on this role you will be given the contact details of the volunteer coordinator for this project.





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ALBA

### How to take part

If you are interested in this role or have any other questions about it, then please email [heritagehub@HES.scot](mailto:heritagehub@HES.scot) and one of the project team will be in touch with you. We are aiming to start this in November, so looking for you to help as soon as possible.

### Not for you?

If, after consideration, you feel that this role is not the right fit for you or you have other interests that you want to explore through volunteering, please visit our website to view other volunteering opportunities and to learn more about volunteering with HES: <https://www.historicenvironment.scot/about-us/volunteer-with-us/>

